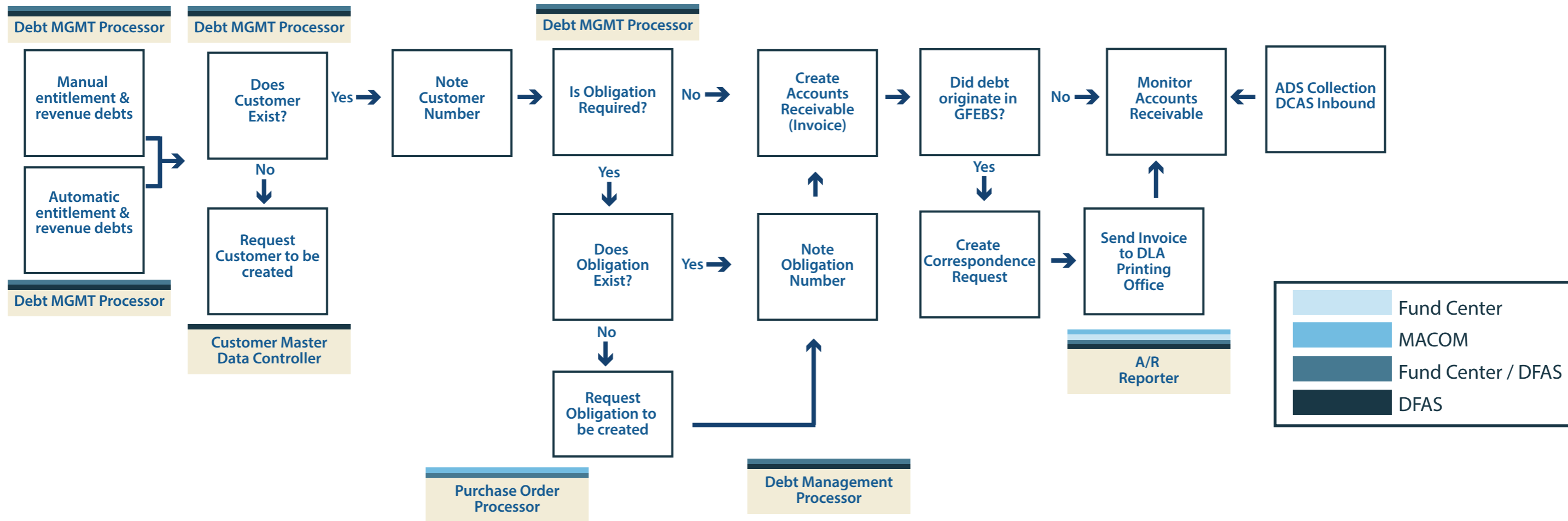


Debt Management

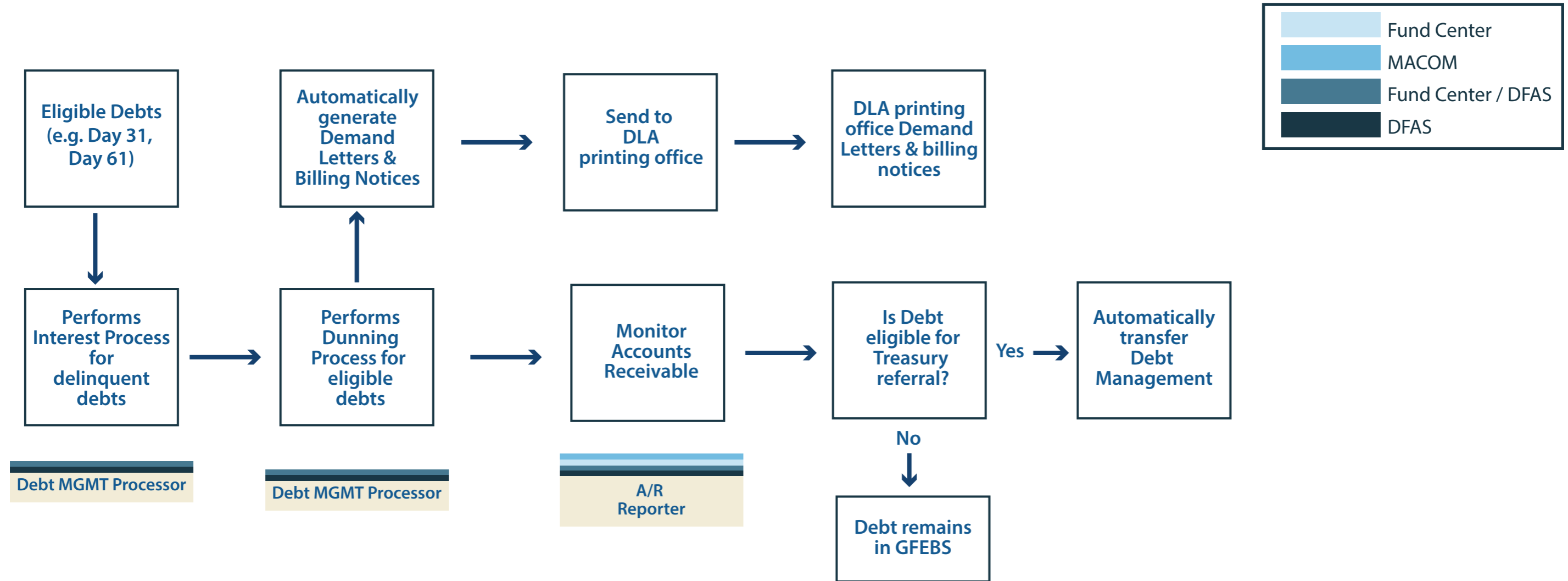
Create Debtor/Customer Master and Debt/Invoice



Debt Management Processor	Customer Master Data Controller	A/R Reporter	Purchase Order Processor
Responsible for the core debt management processes in GFEBs. Activities and processes include; 1) Front-end activities (manual & automated interfaces) with entitlement and revenue systems, 2) Back-end process with US Treasury debt referrals, 3) Core processes of recording debt/invoices, coordinating customer/debtor master data, aware of debt collections/DCAS processing, running interest program, running dunning process, creating installment plans and maintaining debt/debtor statuses.	Responsible for creating and maintaining 1) Reimbursable customer master records, 2) Debtor customer master records in GFEBs.	Responsible for running Accounts Receivable related reports. Debt Management Processor, Debt Allowance Processor and the Debt Write off Processor needs to have the A/R Reporter to fully execute their activities for Debt Management.	Responsible for creating purchase orders/funds commitments document directly into GFEBs as required. Entitlement system debts (over, duplicate & erroneous payments) requires the A/R debtor be linked to the obligation. If the obligation doesn't exist, then the Purchase Order Processor will need to create an obligation record. Revenue system debts don't require an obligation A/R link.
	Debt Interface Monitor		
	Responsible for front-end and back-end interfaces monitoring.		

Debt Management

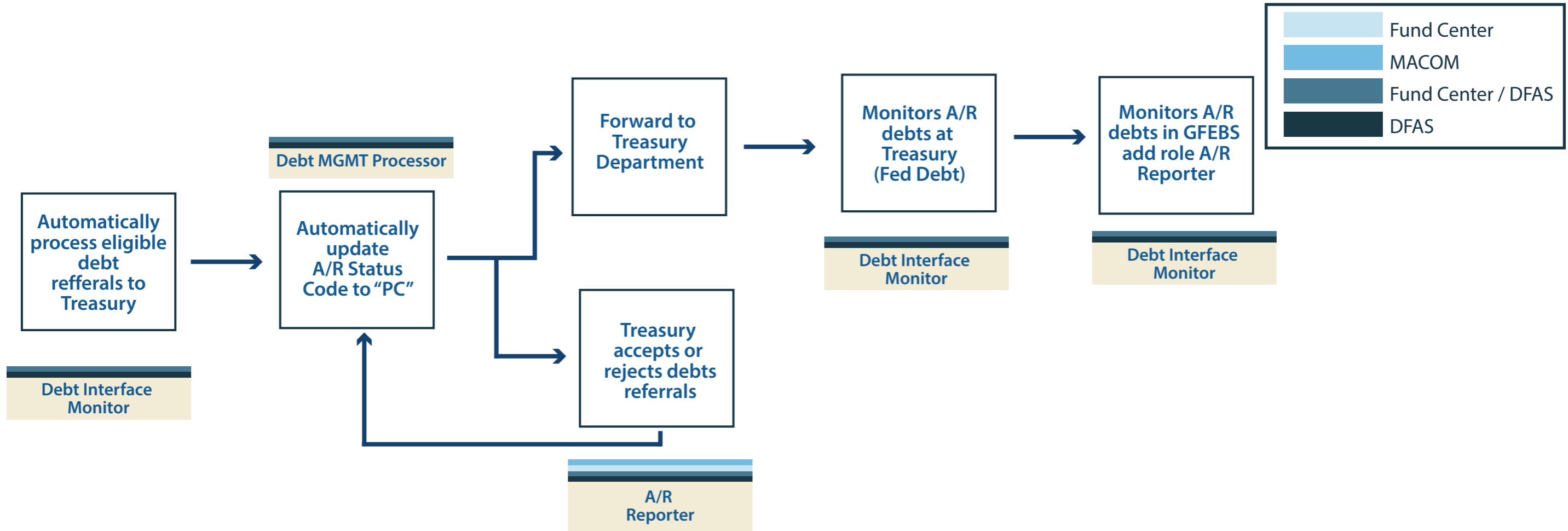
Interest, Fees & Penalties and Dunning Process



Debt Management Processor	A/R Reporter
Responsible for the core debt management processes in GFEB. Activities and processes include; 1) Front-end activities (manual & automated interfaces) with entitlement and revenue systems, 2) Back-end process with US Treasury debt referrals, 3) Core processes of recording debt/invoices, coordinating customer/debtor master data, aware of debt collections/DCAS processing, running interest program, running dunning process, creating installment plans and maintaining debt/debtor statuses.	Responsible for running Accounts Receivable related reports. Debt Management Processor, Debt Allowance Processor and the Debt Write off Processor needs to have the A/R Reporter to fully execute their activities for Debt Management.

Debt Management

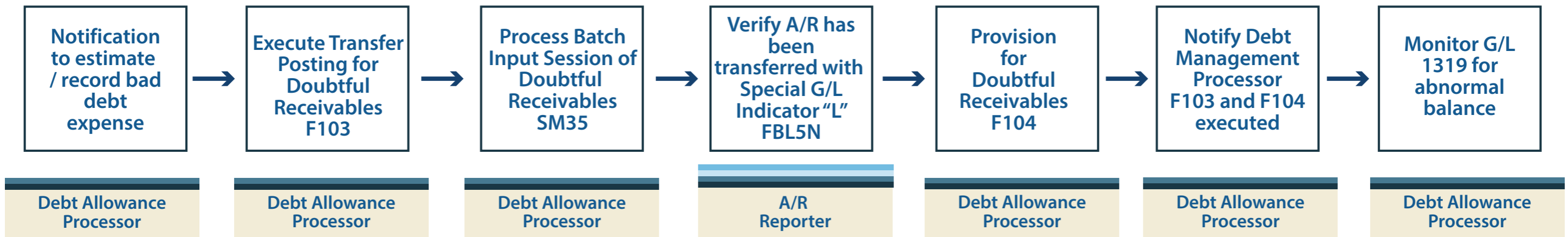
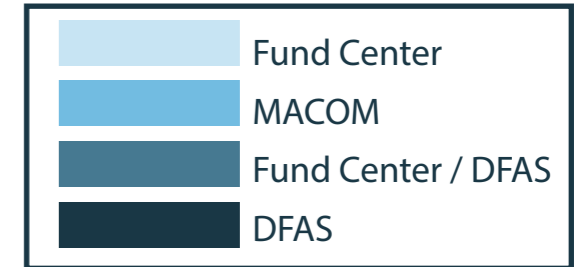
Debt Referrals to U.S. Treasury



Debt Management Processor	A/R Reporter	Debt Interface Monitor
<p>Responsible for the core debt management processes in GFEBBS. Activities and processes include; 1) Front-end activities (manual & automated interfaces) with entitlement and revenue systems, 2) Back-end process with US Treasury debt referrals, 3) Core processes of recording debt/invoices, coordinating customer/debtor master data, aware of debt collections/DCAS processing, running interest program, running dunning process, creating installment plans and maintaining debt/debtor statuses.</p>	<p>Responsible for running Accounts Receivable related reports. Debt Management Processor, Debt Allowance Processor and the Debt Write off Processor needs to have the A/R Reporter to fully execute their activities for Debt Management.</p>	<p>Responsible for front-end and back-end interfaces monitoring.</p>

Debt Management

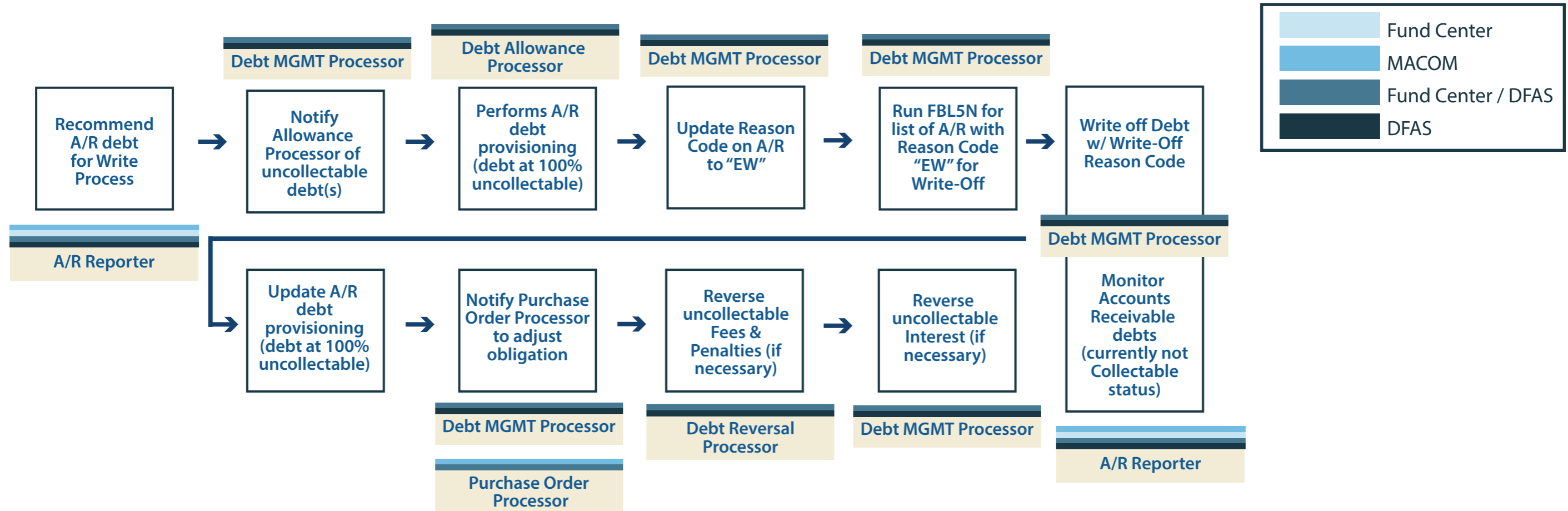
Allowance for Doubtful Accounts



Debt Allowance Processor	A/R Reporter
Responsible for maintaining the general ledger accounts; Allowance for Doubtful Accounts and Bad Debt Expenses. Separate bad debt business rules exist for Entitlement Debts versus Revenue Debts. Estimates based on either time (e.g. 180 days/50%) or individual debts status.	Responsible for running Accounts Receivable related reports. Debt Management Processor, Debt Allowance Processor and the Debt Write off Processor needs to have the A/R Reporter to fully execute their activities for Debt Management.

Debt Management

A/R Write-off Process -Manual



Debt Management Processor	Debt Write-Off Processor	A/R Reporter	Purchase Order Processor
Responsible for the core debt management processes in GFEB. Activities and processes include; 1) Front-end activities (manual & automated interfaces) with entitlement and revenue systems, 2) Back-end process with US Treasury debt referrals, 3) Core processes of recording debt/invoices, coordinating customer/debtor master data, aware of debt collections/DCAS processing, running interest program, running dunning process, creating installment plans and maintaining debt/debtor statuses.	Responsible for querying all debts eligible for write-off, validates that all write-off requirements are met, and performs the necessary transactions to complete the write-off in GFEB. Debt Reversal Processor Responsible for reversing the uncollectable balance of Fees and Penalties receivables. Changing the debt status to "CNC" and/or clear A/R debt principal (A/R and Allowance for Doubtful Accounts)	Responsible for running Accounts Receivable related reports. Debt Management Processor, Debt Allowance Processor and the Debt Write off Processor needs to have the A/R Reporter to fully execute their activities for Debt Management.	Responsible for creating purchase orders/funds commitments document directly into GFEB as required. Entitlement system debts (over, duplicate & erroneous payments) requires the A/R debtor be linked to the obligation. If the obligation doesn't exist, then the Purchase Order Processor will need to create an obligation record. Revenue system debts don't require an obligation A/R link.

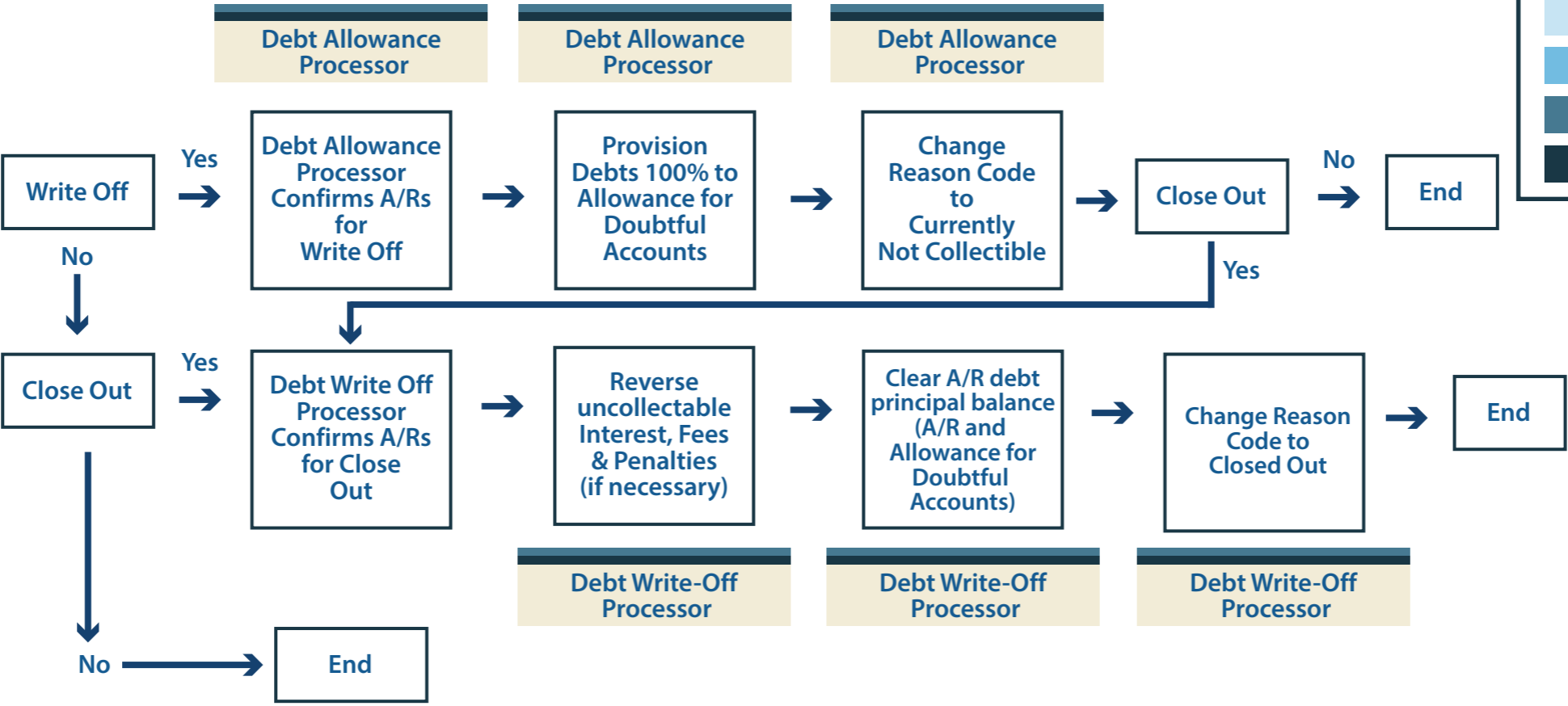
Debt Management

A/R Write-off Process -Workflow

Debt MGMT Processor

Selects eligible A/R debts based on time (e.g. 2 yrs) and/or debt status

Workflow Started

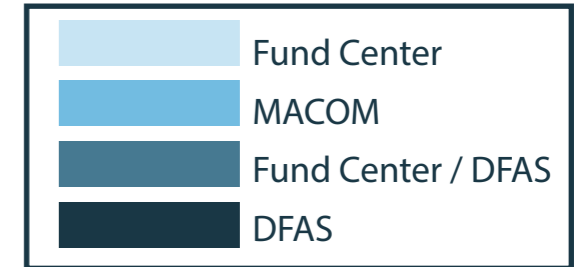


	Fund Center
	MACOM
	Fund Center / DFAS
	DFAS

Debt Management Processor	Debt Write-Off Processor	Debt Allowance Processor
Responsible for the core debt management processes in GFEBBS. Activities and processes include; 1) Front-end activities (manual & automated interfaces) with entitlement and revenue systems, 2) Back-end process with US Treasury debt referrals, 3) Core processes of recording debt/invoices, coordinating customer/debtor master data, aware of debt collections/DCAS processing, running interest program, running dunning process, creating installment plans and maintaining debt/debtor statuses.	Responsible for querying all debts eligible for write-off, validates that all write-off requirements are met, and performs the necessary transactions to complete the write-off in GFEBBS.	Responsible for maintaining the general ledger accounts; Allowance for Doubtful Accounts and Bad Debt Expenses. Separate bad debt business rules exist for Entitlement Debts versus Revenue Debts. Estimates based on either time (e.g. 180 days/50%) or individual debts status.

Debt Management

Debt Case Management Activities



Manage Deferrals and Installment Plans (e.g. waivers, remissions)

Adjustment A/R debts (e.g. reclassified, waiver adjusted amount, Currently not Collectable reinstated)

Debt MGMT Processor

Debt MGMT Processor

Debt Management Processor

Responsible for the core debt management processes in GFEBs. Activities and processes include; 1) Front-end activities (manual & automated interfaces) with entitlement and revenue systems, 2) Back-end process with US Treasury debt referrals, 3) Core processes of recording debt/invoices, coordinating customer/debtor master data, aware of debt collections/DCAS processing, running interest program, running dunning process, creating installment plans and maintaining debt/debtor statuses.